

MEDIA SYARI'AH

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Landscape of Individual Muslim Giving in Malaysia: an Analysis

Arifin Md.Salleh

Abdul Halim Mohd Noor

Hassan Bahrom

Abdul Rahim Ridzuan

Hamidah Irfan

Abstract: *The landscape of donor funding for international development appears to be changing significantly. Private philanthropic donors are playing an increasingly important role. The list in World Giving Index was shown that Malaysia has been in 71 ranking on world giving index in 2013. This paper provides insight into the characteristics of individual Muslim in Malaysia towards giving. Data were collected via online approach, 556 questionnaires were received. The result shows donors' satisfaction and level of well being do influence tendency to donate. While the transparency issue, and attitude do not influence the decision to donate. This is due to high donor trust and consequently less demand on transparency. For demographic factors four variables significant to determine behavior of giving: gender; age; level of income and education background of the respondent. Further research in this area should attempt to make cross-cultural comparisons of donor characteristics. This would provide a more holistic perspective on donor behavior.*

Keywords: Philanthropy, Landscape, Individual, Giving, Demographic

INTRODUCTION

Background

Literally, words of philanthropy mean “love of humankind”. Philanthropy is a society instruments for sensitive and chronic challenges that appear in the world around us. It has been practiced in a long time ago and honored by every religious tradition. It is a voluntary concept which is it is rooted in our basic willingness to help others. The act of caring for other by allocating resources such as time and money, therefore will contradictory to self – interest based on customer choices. People around the world tend to sacrifice their time and money in order to help others (Tashfeen, Siddique dan Ali Bhatti). A number of studies have attempted to explain this phenomenon with socioeconomic, demographic and other arguments. Many studies found that religious orientation is a crucial part in determining individual choices regarding economic and non – economic activities. It is proof by, all religious produce a particular “morality” in its followers and believers. Morality was acting as a benchmark to the followers of the religion in their actions.

In addition, donors characteristic is one of the main elements in a giving donation. There is also an issue on the degree of accountability of the donation which is where the money was used. It indirectly will affect the donation behavior of the donors. However, most of the research in this discipline has been conducted in the American and European context, while, research is limited in Asian countries.

Private giving has always been an important source of financing for international development, and in fact pre-dates public funding for international development. Many wellknown NGOs trace their origins to private individuals wishing to give money to an array of charitable causes domestically and worldwide. However, there are some key differences between the

strategies and priorities of private philanthropic donors, and the values and policies of non-profit, non-governmental organisations. Understanding these differences is critical to effective cooperation, collaboration and partnership.

Ranganathan and Henley (2008) have reported that charities have to depend more on individual donors and less on the government for funding in order to survive the competition. Hence, an understanding of the individual donor and what motivates them to contribute to charities is of utmost interest to non-profit marketers. While the understanding of donors' characteristics is an important component in attempts to persuade donors, the majority of research in this discipline has been conducted in a "Westernised" culture. There is a clear lack of research in emerging economies such as Asia (Basil et al. 2008; Lee and Chang, 2007).

According to Muslim World Series 2005, Muslims societies are more likely to make a direct charity to an individual receiver over than channeling their money or their donation through an established institution. However, a religious charity is the most preferred institution for the donors (Alterman,

Philips, & Hunter, 2005). Asia giving index rate showed the high result on the individual target which is 40 percent of total giving in Indonesia, India and Philippines went to individuals.

In addition, this study is focused on studying donation behaviour in Malaysia. In 2013, the World Giving Index report ranked Malaysians at the 42th place out of the 160 countries surveyed in terms of generosity towards monetary donations (CAF, 2013a). Malaysia is considered as an Islamic country, however the blend of ethnicities within the country also lends to a blend of the major religions (Wong, 2010).

The population have sizeable percentages that are adherents to the four of the world's leading religions, Islam, Buddhism, Hinduism and Christianity (Mokhlis, 2009). Therefore,

religious beliefs would play a significant cultural and social role in the donation behaviour (Lau and Tan, 2009; Mokhlis, 2009). Most studies on donation behaviour are conducted predominantly in the western context, such as the USA, Canada, Australia and UK (e.g. Stephenson et al., 2008; Ryckman et al., 2004; Bekkers and Schuyt, 2008; Reitsma et al., 2006). Therefore, this calls for more research to be done on donation behaviour within the Asia region (Lwin et al., 2013). As a result of the multi-racial and multi-culture nature of Malaysia, it is apt to take a more holistic approach on religion and examine the religious beliefs rather than a specific religion (Loch et al., 2010).

The aims of this paper are therefore twofold. First, it examines the landscaping of individual giving toward charity among individual in Malaysia. Second to identify the main determinant of individual giving and the effects of determining the philanthropic donation using various demographic factors, socioeconomic factor and other factors like satisfaction, attitude, transparency and donors' well being as suggested by the literature. This paper will be structured into the following sections, beginning with a review of the extant literature which is followed by the hypotheses development. This is followed by a discussion on the methodology employed in this study. Subsequently, the paper will present the findings and analysis, and discussion on the managerial implications. Lastly, it will conclude with limitations and future directions of the study.

Giving culture in Malaysia

In general, it is difficult to judge the full extend and impact of philanthropy in Malaysia due to lack of data and study on the scope and size of total giving in Malaysia. Also difficult to obtain data on the distribution of the donation by focus area. However, The list in World Giving Index was shown that Malaysia has been in 71 ranking on world giving index in 2013. The statistics showed that Malaysia ranked was increased and become better since 2010

which is in 76 ranked and drop to 87 ranked in 2011. It is proven by the percentage of helping a stranger, donating money and volunteering time increase to 33 percent, 36 percent and 19 percent (World Giving Index, 2013). Among the studies on this area was conducted by Elizabeth Cosswell (2002). In her preliminary findings of survey individual giving in Penang suggest that giving to beggars is the most common form of individual philanthropy, while environment, human right, and political parties are the least popular targets of giving. She also summarized her preliminary review of philanthropy in Malaysia as follows: despite rhetoric and legal requirements that suggest cross-cultural philanthropy, much if not most remains ethnic specific, often targeted to the religious or cultural preservation of the ethnic group of the donor; ethnic-specific philanthropy is reinforced by both internal and external political and economic influences; despite a growing middle class among all major ethnic groups, the outlook for philanthropy in the future is uncertain; most philanthropy is aimed at symptoms and victims rather than the root causes of social challenges, due both to longstanding traditions and political repression; greater transparency of grant giving and fundraising, and more opportunities for professionalism and networking in the field, should increase the level of giving, help ensure the greater effectiveness of the philanthropy, and help foster inter-ethnic dialogue on common challenges and needs; Malaysia is blessed with philanthropists and charity leaders who are dedicated, undaunted by political realities, and courageous in their determination to make the country a better place to live.

While AmirulFaizet. al(2012), in thier study on determinants of cash waqf in Malaysia have identified several potential determinants have been identified. There are: religious satisfaction; literacy of *waqf* ; trustworthiness; demographic factor; efficient management and tax incentive. The preliminary study is considered important to develop a clear understanding

with regard to further development of cash *waqf* particularly in Malaysia

Recent study by Min Teah and Michael Lwin (2014) found that religious beliefs moderates the relationship between attitudes towards charities and motivation to donate. In addition, image of charitable organizations has a positive influence on attitudes towards charities. It was also found that both image of charitable organizations and attitudes towards charities influence motivation to donate.

LITERATURE REVIEW AND HYPOTHESIS DEVELOPMENT

In this section, overview the relevant academic literature on charitable donations will be discussed. There are a number of theories to understand the motivation behind charitable donations. An understanding of the individual donor and what motivates them to contribute to charities is of utmost interest to researchers and academics. While the understanding of the donor's characteristics is an important component in attempts to persuade donors.

According to René Bekkers and Pamala Wiepking (2007), for researchers and scholars, charitable giving is a fascinating form of human behaviour because it presents challenges for several theoretical perspectives. Questions about altruism and generosity go back to the founding fathers of economics and sociology. This theory explains a simple act of giving to others is a response to the concern for the welfare of others. Empirical research on who gives is useful for testing theories on charitable giving. Stated generally, hypotheses about the relationship between charitable giving and characteristics of individuals and households imply arguments about the relationship between these characteristics and the mechanisms that drive charitable giving.

Researchers from other disciplines that questioned the effectiveness of altruism theory explains the charitable giving behaviour. This group suggested that a developing understanding of the characteristics of the donor is necessary to understand better giving behaviour. The additional variables such as: donors' satisfaction; donor's attitude and perception; transparency and donors well being is also discussed. In the later of this section, gap has been identified and these studies serve as a foundation for the development of a theoretical framework.

Theory of altruism

The most common explanation of giving to charity is altruism (Andreoni, 1990). The theory of altruism was first conceptualized by Comte (1858,1865,1891). This theory explained charitable donation or the simple act of giving to others is accredited to the human helping behaviour as discussed by subsequently researchers and scholars (Simmons and Emanuele, 2007; Gates and Steane, 2007, 2009; Dixon, 2008; Otto and Bolle, 2011).

There are many definitions of altruism. In essence, this has come to be known in the literature as altruism. Firstly, refer to work by Eisenberg (1986) and Staub (1978) define altruism as prosocial actions intended to benefit others that are not motivated by the desire for self-benefit. Secondly, altruism define as cognitive activity to help others describes by al Brewer (2003). Thirdly, scholar from empathy-altruism hypothesis from social-psychology studies. Altruism describe as an unconditional and conscious action to improve another person's welfare (Monroe, 1990), an attitude by Frydman et al. (1995), a motive by Sober (1990), a helping behaviour by Schwartz (1970) and a desire to improve another's condition by Karylowski (1982). This show that people are not always self-seeking and may be driven by empathy and as such help out others (Eisenberg, 1991; Schmitz, 1993;

Eveland and Crutchfield, 2007). Finally, altruistic motivations is defined as helping motive and it also include sympathy responding to a request, believing in the cause, and a moral sense of obligation to give back to society (Myers, 1990, Hibbert et al., 2005; Bekkers and Wiepkin, 2011).

While Andreoni's (2008) is his article identified the definition of altruism has been divided into two parts. First, it should be the act of considering others. Second, it does not have "ulterior motives" in selfishness. Therefore the researches always focus on eliminating any possibility that the ulterior motives in selfishness. For example, warm-glow, the positive emotional feeling from helping others, may motivate people give to others (Andreoni, 1989). Andreoni and Miller (2002), also found that the altruistic is significant in their experiment. And altruism is rational because main types of preferences in their experiments show consistency within each subject. People also behave differently on if they care about fairness. This is important for theories of altruism in experiments that looking for a preference-based approach to explain the data. However, other studies suggest that the altruism is not the primary motivation for behavioral differences observed across treatments (C. Eckel & Grossman, 1996).

However, the concept of "altruism" is generally thought to be flawed in that it does not sufficiently explain charitable behaviour. There are numerous studies conducted in this area besides different variables such as: demographic, socio economic and other characteristics (Muhammad Younus et al, 2014).

Donor Characteristics

When it comes to understanding donation behaviour and charitable giving, past literature has shown that demographic variables, such as gender, age, marital status, household income,

level of education education and size of household are effective determinants in charitable behaviour (Riecken and Yavas, 2005; Sargent, 1999; Dvorak and Toubman, 2013). Demographic factor is considered essential in determining the factor of people giving a cash waqf. While Shelly and Polonsky (2002) pointed out that in the giving literature some research has suggested demographic factors might actually serve as appropriate bases of segmentation.

Gender

Researchers and scholars suggest that gender is main variable when trying to measure the characteristic of charitable donations (Lwin & Phau, 2010, Micheal, Ian and Aaron 2013). However, , it is an issue that is highly inconsistent in terms of the findings (Croson and Gneezy, 2009; Dvorak and Toubman, 2013). While, men made a huge average donations and tend to respond positively on donation. On the other hand, the researchers state that women a more frequently donate their money and time to charity (Lwin, Phau, & Lim, 2012, Schlegelmilch et al., 1997a; Lee and Chang, 2007; Simmons and Emanuele, 2007).

It is therefore postulated that:

H1: Gender has significant relationship with behavior towards donation

Age

Age another variable take part on charitable donation. However, the previous studies indicated mixed result or without conclusive results (Min Teah and Michael Lwin, 2014). Some studies found that younger generation has a smaller amount to donate in charities (Smith and Mc.Sweeney 2007). There are contradicting finding in the previous research among the matured and eldest donor, as example a work by Danko and Stanley (1986) found that the likelihood of a donation is up to aged of 65 and robust finding by Schlelmiich et al.(1997) identified that the older

people are identified as non donors. Compared to study by Radley and Kennedy (1995) states that age and lifecycle affect ones' attitudes and intentions toward giving. They argue that the more matured and worldly views can encourage the willingness to donate. In addition, there is some consensus that individuals appear to become more involved with charities through increased donation behaviour as they age (Bennett, 2003; Grace and Griffin, 2006; Simmons and Emanuele, 2007; Lee and Chang, 2007; Bennett, 2011). It is therefore postulated that:

H2: Age has significant relationship with behavior towards donation

Marital Status

Marital Status also effect the donation behavior. This is based on research done by Piper and Schnef (2008). They found for single group of people, 90% of female donors donate more than male donor. While for married people, gender is not significant for giving. Another study by Lee and Chang (2008) found that married people donate more compared to unmarried people. It is therefore postulated that:

H3: Marital status has significant relationship with behavior towards donation

Size of household

Another demographic factor is refer to size of household. Many studies identified that the number of children in a household has a direct impact on the likelihood of charitable donations (Bennet, 2003). His research outlines that households with children tend to donate less as compared to households that have no children. Conversely, Lee and Chang (2007), who conducted a study in Taiwan, found that households with children were more likely to donate.

In addition study by Kanabar (2004) further proposed that in Australia, the “size of the family” is seen as a characteristic that affects the tendency for Australians to donate. Michael Lwin et.al (2013) emphasized that, it is very likely that there are differences in the local family dynamics in various countries that affect and influence the donation behaviour of individuals. Based on this demographics factor the following hypotheses is depicted:

H4: There is a significant relationship between family size of donors (number of children) and charitable donation.

Level of income

Another demographic factor examined by researchers is studying the relationship between financial resources which are income and wealth in producing altruistic giving by individual and families. Generally, charitable giving is positively associated with greater levels of income (James and Sharpe, 2007) and wealth. This argument supported by Paul (2000), that describe the families that have higher levels of income and wealth are more generous. There is a different concern among the donor to channel their donation. For example people with a higher disposable income tend to donate more to charities that are concerned with the environment, third world issues or other global worldwide issues. Radley and Kennedy (1995) and Bennett (2003) emphasise the fact that people with a lower disposable income tend to donate to “more needy people”. In addition a study by Bennett (2011) also found contradictory results to other literature, where low-income people tended to donate more than the national average. Furthermore, a study by Carrol (2005) found that the upper middle class are more likely to donate to charitable cuses. It is postulated that:

H5: Income has significant relationship with behavior towards donation

Level of Education

The level of education is another factor correlate on charitable giving. Positive relations between the level of education and giving are found in most empirical studies. Previous studies have shown that education can have an impact on charitable donation (Chua and Chung, 1999; James, 2008). However, there is also evidence to support that the education level has no affect on charitable donations (Schlegelmilch et al., 1997b). The literature further emphasises that individuals who had left school at an earlier age or left school without graduating are more likely to donate to charity in comparison to higher educated donors. In addition, higher levels of education are also associated with giving a higher proportion of income (Schervish and Havens, 1997).

It is postulated that:

H6: Level of education has a significant relationship with behavior towards donation

Satisfaction

There is ample evidence from previous studies that donors' satisfaction is another factor influence decision to giving. There are several reasons why donor satisfied upon giving: feel good for acting to comply religious responsibility, feel good for acting in line with a social norm, or about things in life for with they are grateful (Soetevent, 2005), warm glow or 'joy of giving' (Andreoni,1989), altruistic prevail over selfish material interest (Moll et al., 2006). In addition, giving in many cases can almost satisfying a desire to show gratitude, or to be morally just person.

It is postulated that:

H7: Degree of satisfaction has a significant relationship with behavior towards donation

Attitude

Attitude is intangible phenomena located within individuals, originating from donors, and targeted at themselves as well as beneficiaries (Bekker and Wiepking, 20). Attitude is always associated with personal value that endorsed by donors make charitable giving more or less attractive to donors. A study by Bennet (2003) identified the relationship between personal value and organizational values increases the probability that a donations to particular organization is made. Among the experimental studies link survey measures of attitude to donations are altruistic value (Bekker & Schuyt, 2008), who care about social order, consensus, social justice in society (Todd & Lawson, 1999) and socially responsible for the recipient organization (Weerts & Ronca, 2007).

It is postulated that:

H8: Attitude has a significant relationship with behavior towards donation

Transparency

Transparency has increasingly been a debated topic among foundation and other philanthropic leaders. It is an obligation or willingness of public-benefit foundations to publish and make available relevant data to stakeholders and the public advocates of foundation transparency often claim both that it is in foundations' best interests to be transparent and that foundations have an ethical obligation to be transparent – in part due to their tax-free status (Smith, 2010; Bernholz, 2010). In addition, those who believe it is in foundations' best interest to be transparent suggest that transparency provides the best means for foundations to protect their freedom from government intervention or that it enables them to more effectively pursue shared goals with others in the field of philanthropy (Smith, 2010; Bernholz, 2010). Based on the mentioned literature, following hypothesis is proposed as:

H9: Transparency has a significant relationship with behavior towards donation

Well being

The Personal Wellbeing Index was created from the Comprehensive Quality of Life Scale (ComQol).(Cummins, McCabe, Romeo, & Gullone, 1994). The ComQol comprised both an objective and subjective measure of life quality and details of this test's development have been published(Cummins, 1991; Cummins, McCabe, & Romeo, 1994; Gullone & Cummins, 1999; Marriage & Cummins, 2004). The ComQol domains were initially identified through a review of domain names used in the literature. This was subsequently followed by a three-phase process (Cummins et al.,1994) and empirical validation to generate the seven broad domains that comprised the scale(Cummins, 1997).g.”

A focus on human wellbeing provided a resonant rallying and began building new partnerships. To be more effective in their efforts to protect and promote human wellbeing in the twenty-first century, international development and philanthropy organisations will need to stand up for the types of change outlined here and welcome a new cast of actors on to the development stage.Substantial empirical and theoretical work demonstrates that to the extent individuals prioritise values and goals for wealth, status and image, they report lower levels of personal wellbeing and engage in social and ecological behaviours that can reduce other people's wellbeing.

A range of experimental research further confirm that higher levels of well being or positive emotions producing a range of beneficial outcomes including a broader focus of attention and more creative thinking (Fredrickson & Branigan, 2005), more tolerate and generosity towards others (Forgas, 2002).

following hypothesis is proposed as:

H10: Wellbeing has a significant relationship with behavior towards donation

METHODOLOGY

As previous study, the research design is based on primary data and it is collected through questionnaire. The questionnaire has been adapted from various study by Charity Aid Foundation and modify with extended the body of literature. There are total of questions that measure all variables and the response scale is 5 point scale. This study is hypothesis testing and causal study to examine the cause and effect relation between independent variable and dependent variable.

Sample and sampling technique

Data analysis is based on the questionnaire survey online. This kind of survey has its own effectiveness and weakness. The quality of the survey design can decide how my conclusion reliable and valid. There are some advantages of this survey. First, the diversity of participants can be large. They have diverse demography and different socio-economic background such as income level and education level. It is important to get the objective results. Second, this approach is cheap and easy to manipulate. It cost less money and time for both investigator and responder. Third, the questions are designed to be easy to understand and unequivocal. It is also testable in data analysis. In our questions, the answers have been divided into exactly 5 options by scales, which is easy for donor to present their attitudes and easy for us to translate them into numbers.

The weakness of the survey can impact the effectiveness of our data. First, in the survey, it is not easy to control the scale of the respondents. For example, we have only about 36 respondents (6.5%) who are over 51 years old in 556 respondents, but the

amount of respondents with age 21-30 is about 245. If we can control our sample size be equal in every generation, the results will be more reliable because the respondents are more representative for investigating age effect. Second, in the survey, it is hard to know the motivation and reasons of people's responses. There is no communication between the investigator and responders. In this questionnaire survey with exact options, respondents do not comment, so we do not know why they choose the option.

THEORETICAL FRAMEWORK

This study has adapted instruments that from Charity Aid Foundation, by examining the study of Schlegelmilch et al (1977). This instruments have been used by recent studies in this area, such as a work by Muhammad Younus Awan and Farhina Hameed (2014). Beside used the same variables this study add four additional variables by examining the effect of satisfaction, attitude, transparency and the donor's well being on donation. (figure).

Variables

The dependent variable in this study individual giving.. Donations is refer to those donate more than 4 times per year. While independent variables divided into three category that is demographic factors, socio-economic and others factors.

Estimation technique

All data analysis using SPSS version 20. There are two statistical test are used. First, inference statistic is used to analyse the characteristic of the respondent. Second, Logistic regression technique is used analyse the relationship between variables because dependent variables is categorical (Lee Chang, 2008; Schlegelmitch et al., 1997). Based on the logistic regression analysis, in look upon the factors determining individual giving, the probability model of this study as follows:

$$\ln \frac{pn}{1 - pn} = \beta_2 \text{Age} + \beta_3 \text{Marital status} + \beta_4 \text{Size of household} + \beta_5 \text{Level of} \\ \text{on} + \beta_7 \text{Satisfaction} + \beta_8 \text{Attitude} + \beta_9 \text{Transparency} + \epsilon_i \quad (1)$$

Where;

$$\frac{pn}{1 - pn} \quad \text{Log ratio "odds" individual giving}$$

ϵ_i error term

In order to determine the relationship between the determining factors and individual giving, this study formulates the following hypotheses ($\beta_1, \beta_2, \beta_3, \beta_4, \beta_5, \beta_6, \beta_7, \beta_8, \beta_9, \beta_{10} \neq 0$) in which there is no relationship between the determining factors and individual giving.

Independent variables

Dependent variable

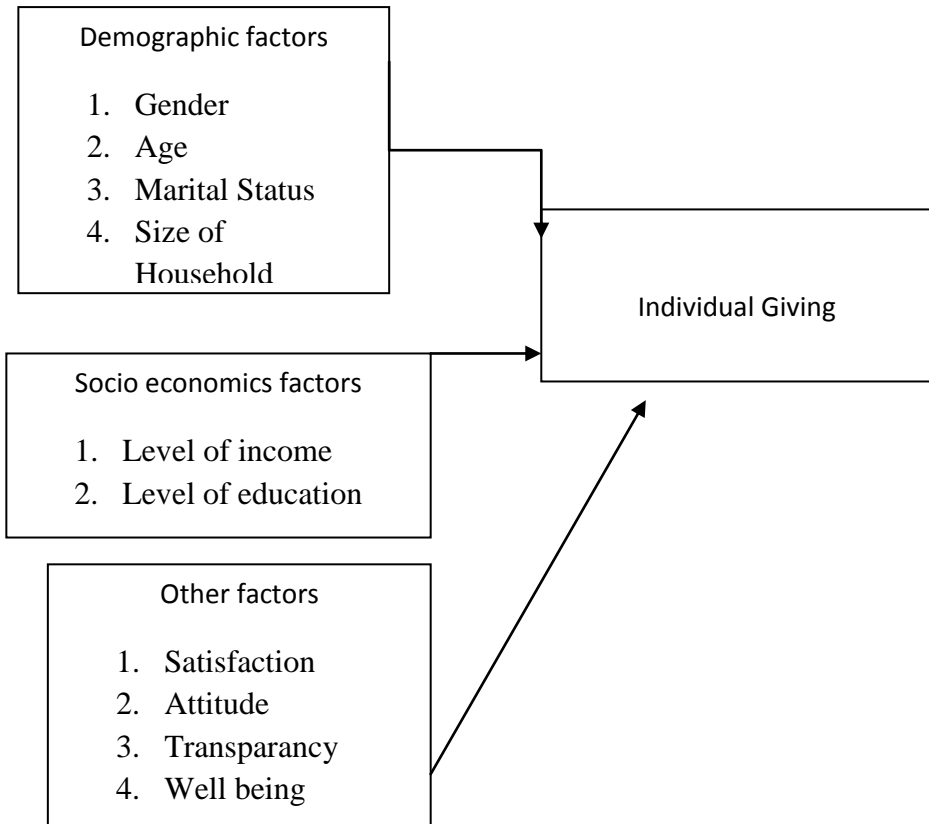


Figure 1 : Relationship diagram (theoretical model)

FINDINGS AND DISCUSSION

Data sample information: Table 1 shows data sample information. The data sample consists of 404 donors and another 152 is non-donors. Total respondent for this study is 556 respondents of individual donors in Malaysia.

Reliability Statistics: Reliability of data is checked with the help to Cronbach's Alpha value. Its value should above 0.7. Table 2 shows the reliability statistics. Table 2 shows that the value of Cronbach's Alpha for satisfaction is 0.804, attitude & perception is 0.814, transparency is 0.948 and for well being is 0.918. Thus, this can be described that the items of the scale are measured in the same construct.

Table 1: Data Sample information

| Non-Profit Organization | No.of respondents |
|--------------------------|-------------------|
| Donors | 404 |
| Non-Donors | 152 |
| Total no. of respondents | 556 |

Table 2: Reliability Statistics

| Constructs | Cronbach's Alpha | No of items |
|-----------------------|------------------|-------------|
| Satisfaction | 0.804 | 9 |
| Attitude & perception | 0.814 | 10 |
| Transparency | 0.948 | 25 |
| Well being | 0.918 | 20 |

Demographic Statistics: Table 3 outlines the demographic profiles of respondents whom participated in the study. There were more females (55.0 per cent) than male respondents (45.0 percent). In terms of age, most of the respondents fall between the "21-30 years of age" (43.9 percent) and between "31-40 years of age" (22.5 per cent). Marital status of respondents is about equal with 50.4 per cent single and 49.6 per cent married. Further, a large group of respondents recorded an income fall into "RM2000-RM4000" (51.6 per cent). Most of the respondent finished "Degree" (36.2 per cent) or "Diploma" (28.1 per cent). Moreover,

most respondents have “4-6 numbers of people in household” (53.4 per cent).

Table 3: Demographic profile of respondents

| Demographic | Scale | Percentage (%) | Scale | Percentage (%) |
|----------------------------------|-------------|----------------|-------------|----------------|
| Gender | Male | 45.0 | Female | 55.0 |
| Age group | <21 | 11.9 | 21-30 | 43.9 |
| | 31-40 | 22.5 | 41-50 | 15.3 |
| | 51+ | 6.5 | | |
| Marital Status | Single | 50.4 | Married | 49.6 |
| Household income per month (MYR) | < 2000 | 26.3 | 2000 – 4000 | 51.6 |
| | 4000+ | 22.1 | | |
| Level of education | High School | 24.1 | Diploma | 28.1 |
| | Degree | 36.2 | Master/PHD | 11.7 |
| Number of persons in household | <3 | 35.1 | 4-6 | 53.4 |
| | >6 | 11.5 | | |

Descriptive statistics

Summary of individual giving characteristic variables is presented in Table 4 . 83.1% of respondent are donate now. It is

about 89.4% of them are donated every month and 56.7% are using online banking to donate. On average individual donate 9 times in the last 12 months, 24 times in the last five years. About 70% of respondents are often donated to the mosque, 44% for war, 43.3% for orphanage, 27.3% for poor and needy, 25.0% for education, 13.1% for NGO's and only 0.4% for health.

Table 4 also shows that individuals were likely to donate because of religious factor (72.7%), 38.8% for upbringing, 32.2% because of the campaign. Another reason people tend to donate because of surrounding(21.8%), peer(16.2%), accessibility(16.4%) and only 4.3% other reason.

Almost all Individuals indicated that they chose to donate to the particular organization because of trust (98.1%). Other factors are to meet the organization's goal(20.3%), performance (20.1%), past experience (18.5%), meet expectation (14.7%), decision maker and other reasons (7.7%).

Table 4: Individual Giving

| | | |
|--------------------|----------------|-------|
| Donate < 12 months | Min | 1 |
| | Max | 120 |
| | Mean | 9 |
| | Median | 6 |
| Donate < 5 years | Min | 1 |
| | Max | 500 |
| | Mean | 24 |
| | Median | 15 |
| Donate more now? | Yes | 83.1% |
| | No | 16.9% |
| Often donate to | Mosque | 70.0% |
| | Orphanage | 43.3% |
| | Education | 25.0% |
| | Poor and needy | 27.3% |

| | | |
|--|------------------|-------|
| | NGO | 13.1% |
| | War | 44.4% |
| | Health | 0.4% |
| Donate to other than the most often | Yes | 89.4 |
| | No | |
| Donate to other than the most donated (RM) | Yes | 87.3 |
| | No | |
| Donate every month? | Yes | 79.0 |
| | No | |
| Donate using online banking | Yes | 56.7 |
| | No | |
| Donate because of | Peers | 16.2 |
| | Surrounding | 21.8 |
| | Upbringing | 38.8 |
| | Accessibility | 16.4 |
| | Religious | 72.7 |
| | Campaign | 32.2 |
| | Others | 4.3 |
| Reason to choose organization to donate | To meet goals | 20.3 |
| | Decision makers | 11.0 |
| | Past experience | 18.5 |
| | Meet expectation | 14.7 |
| | Trust | 98.1 |
| | Performance | 20.1 |
| | Others | 7.7 |

Logistic Regressions:

The second analysis of the final survey was the logistic regression analysis to identify the relationship between the determining factors and individual giving towards charity. Before the data was analysed, the assumption such as outliers and multicollinearity were identified

Logistics regression analysis is used for the study to explain the likelihood of individual giving. Logistic regression is applied when the dependent variable is categorical. In this study binary logistic is used because the dependent variable is dichotomous. It has two categories of donors versus non-donors and twenty independent variables. The summary of logistic regression analysis of this study based on equation 1 is illustrated in Table 4.

While, Table 5 shows the values of the Omnibus test of model coefficients. The Omnibus Tests of Model Coefficient gives an overall indication of how well the model performs. For this set of results, highly significant value is observed. The value is 0.000 and the chi-square value is 43.317 with 12 degrees of freedom.

Table 6 explains the model summary. These are similar to R square and give a rough estimate of the variance that can be predicted from the combination of the twelve variables. The Cox and Snell R Square and the Nagelkerke R Square values provide an indication of the amount of variation in the dependent variables explained by the model. In this case, the two values are 0.075 and 0.102, suggesting that between 7.5 and 10.2% of the variability is explained by this set of variables.

Table 7 shows the classification table. It provides an indication of how well the model is able to predict the correct category (donor/non donors) for each case. The model correctly classified 66.4% of cases in overall.

Table 8 explains logistic regression results. It provides information about the contribution or importance of each predictor variables. The test that is used is known as the Wald test. The Wald test is used to test the true value of the parameter based on the sample estimate. The β values provided in the second column are equivalent to the β values obtained in a multiple regression

analysis. These are the values that would be used in an equation to calculate the probability of a case falling into a specific category.

Table 5: Omnibus tests of model coefficients.

| | Chi Square | Df | Sig. |
|-------|------------|----|------|
| Step | 97.159 | 17 | .000 |
| Block | 97.159 | 17 | .000 |
| Model | 97.159 | 17 | .000 |

Table 6: Model Summary.

| -2 log likelihood | Cox and Snell R ² | Nagelkerke R ² |
|----------------------|------------------------------|---------------------------|
| 555.133 ^a | .160 | .232 |

Table 7: Classification table.

| Observed | Predicted | | |
|--------------------|-----------|-------|--------------|
| | Non donor | Donor | (%) |
| Donation Non donor | 379 | 25 | 93.8 |
| Donor | | | |
| Overall % | 103 | 49 | 32.2 77.0 |

Table 8: Logistic regression results (theoretical model)

| Variables | β | S.E. | Wald Statistic | Sig | Accept indicator | Exp(B) |
|--------------|---------|------|----------------|------|------------------|--------|
| Satisfaction | .739 | .153 | 23.243 | .000 | Accept | 2.094 |
| Attitude | .213 | .223 | .908 | .341 | Reject | 1.237 |
| Transparency | .151 | .206 | .538 | .463 | Reject | 1.163 |
| Well being | .529 | .256 | 4.253 | .039 | Accept | 1.697 |

| | | | | | | |
|--|-------|------|--------|------|--------|-------|
| GENDER (Female) | -.428 | .213 | 4.055 | .044 | Accept | .652 |
| AGE GROUP (< 21) | | | 13.470 | .009 | Accept | |
| 21 – 30 | - | | | | | |
| | 1.02 | .364 | 7.895 | .005 | | .359 |
| | 4 | | | | | |
| 31 – 40 | -.646 | .433 | 2.225 | .136 | | .524 |
| 41 – 50 | -.097 | .462 | .044 | .833 | | .907 |
| > 51 | .040 | .575 | .005 | .945 | | 1.040 |
| MARITAL STATUS (Married) | -.379 | .279 | 1.849 | .174 | Reject | .685 |
| INCOME GROUP (< 2000) | | | 7.035 | .030 | Accept | |
| 2000 – 4000 | .762 | .314 | 5.894 | .015 | | 2.143 |
| > 4000 | 1.03 | .420 | 6.055 | .014 | | 2.809 |
| | 3 | | | | | |
| EDUCATION (Certificate, SPM, STPM) | | | 10.462 | .015 | Accept | |
| Diploma | -.709 | .323 | 4.820 | .028 | | .492 |
| Degree | .189 | .303 | .389 | .533 | | 1.208 |
| Master & above | -.276 | .424 | .422 | .516 | | .759 |
| NO OF HOUSEHOL D (3-) | | | 2.076 | .354 | Reject | |
| 4-6 | -.186 | .236 | .621 | .431 | | .830 |
| 7+ | .280 | .363 | .593 | .441 | | 1.323 |
| Constant | - | 1.19 | 28.156 | .000 | | .002 |
| | 6.31 | 1 | | | | |
| | 8 | | | | | |

Table 8 shows logistic regression results and the structural coefficients of theoretical model. It indicates the importance of each predictor variables. The β values explain the direction of the relationship. The Wald test is used to test of significance of the regression coefficient based on the normality property of maximum likelihood estimates. Based on table 8, Among all demographic factors involved in the study, gender, age, income and education are significantly affected the donation behaviour of donating at least 4 times per year. Male donor has a higher potential to donate more than 4 times per year compared to female considering all other factors are constant. Comparing respondents with age group less than 21 and 21-30, the younger age are donating more than 4 times per year compared to age 21-30. Somehow, respondents more than 30 years old are all significantly not different with those less than 21 years old (donate more than 4 times per year). Income group factor shows the higher income he/she has, the more tendencies to donate more than 4 times per year compared to the income group of less than RM2000 considering all other factors are constant. Lastly, respondents with certificate and SPM donate more than 4 times per year compared to diploma holder while degree and master holder are not different with those donors with high school education. Marital status doesn't influence the donation behaviour significantly as well as number of households.

While satisfaction and well being factors are important to well predict between donors and non donors. Transparency, Attitude does not influence significantly to the donation behaviour of donating more than 4 times per year or every quarter.

Satisfaction, the structural coefficient showed a significant relationship ($\beta=-0.739$, $p>0.05$). It is because people inclined towards giving is to fulfill their obligation to help other. For attitude and perception, the structural coefficient showed

insignificant relationship ($\beta=-0.213$, $p>0.05$), but with wrong sign. It means that attitude toward donation is not a main determine for people to give. For transparency, the structural coefficient showed insignificant relationship ($\beta=-0.151$, $p>0.05$), but with correct direction. It means that when the degree of transparency increase the probability that people to donate increase. While for well being also have insignificant effect, the structural coefficient showed ($\beta=0.529$, $p>0.05$).

DISCUSSION

This paper investigates the landscape of individual Muslim giving in Malaysia, using a survey data involved 556 respondents. The first objective of this study is to analyse the landscape of individual giving in Malaysia. The result shows that individuals were likely to donate because of religious factor and trust on the organization. Majority of responden channel their donation to the mosque. The second objective is to identify the relationship between determining factors and giving decision. The analysis of this study described that the objective was achieved, showing that the relationship to be either positive or negative significant relationship while some factors were insignificant. This reflects finding of previous studies exhibiting different results on the relationship between determining factors and giving decision (Bekker et al., Mohammad Younus Awan et al 2014, Min Teah et al, 2014). Our findings provide evidence that from ten factors examined in this study, six factors were found to have a significant relationship with the individual giving decision. There are gender, age group, level of income, level of education, degree of satisfaction and well being are significant to explain the decision towards giving among the respondents. This finding indicated number of similarities and differences from the previous studies.

The result shows that individuals were likely to donate because of the religious factor. This finding is expected due to

respondents are among the Muslim individual and consistent with the observation by Elizabeth (2012) and MinTeah et al (2014). Their findings suggest there must be more to religious belief than a direct impact on charitable donations. Individual those bound with strong religious beliefs, they will value the charity's work even more. This finding also supports the finding in Turkey. According to the survey on philanthropy in Turkey, Carkoglu (2006) found that the act of giving appears motivated mainly by religious obligations (32%) and traditions and customs (26%). A sense of obligation to serve society (12%), and expectations from society to give (9%) are less significant factors. In terms of obligations to help the needy, individuals attribute most responsibility to the government (38%) and wealthy individuals (31%), as opposed to themselves or civil society organizations.

Individuals display a strong preference for giving because of trust on the organization. Trust is used to describe the behaviour and attitude of then agent towards other agents. Therefore, to trust is to act on the attitude of confidence about another person or organisation's reliability. This factors plays an essential role in religious-based organization as indicated by Hasan Basri and A.K Siti Nabia (2010). They also argue the resources are maintained primarily on the basis of trust in organization. High level of trust is in palce there is limited need for formal report financial accessibility. Only 26% of respondent agree the accessibility is one the factor that influence them to donate.

This study also aimed to identify the effects of individual characteristics on giving decision. Results shows that gender has significant relationship. Male donor has a higher potential to donate more than 4 times per year compared to female. A review of relevant literature revealed that there is an inconclusive result on this relationship. Basically, donors gender impact their decisions sometime, and always found women are generous than

men. Female donors' attitudes tend to vary across age in our survey, especially for the charities that focusing on female recipients.

The result highlighted that age has a positive and significant relationship with individual donations. This therefore highlights that the age effects on individual giving donations are particularly notable in magnitudes. Consistent with findings by Auten and Joulfaian (1996), Bryant et al. (2003) and Andreoni (2006). They found that relative to households headed by individuals age below 24, those headed by individuals age ≥ 65 are 24.4% more likely to donate religious organizations, 23.4% more likely to charitable organizations, and 12.1% more likely to educational/political organizations.

As expected, that individual income plays a positive role in all types of donations. This finding support the previous study that indicate charitable giving is positively associated with greater levels of income (James and Sharpe, 2007). In addition, Bryant et al (2003) found that individuals with high income and old age have high probability to donate more. Since this study using cross-sectional data, one of the weaknesses of this data is that with only one year of data it is difficult to identify separately the effect of changes in income. Since donation increases with income, one cannot determine whether a positive correlation between giving and income is caused by people giving more when they face a higher income. More recent studies have used panel data to separate these effects. In panel data the same individuals are observed over a series of years, hence if giving change over the observed period then the panel can provide independent observations of income variations.

Moreover, educated individuals often have abundant human capital and broader social networks, and consequently tend

to donate more in general. The level of education has an impact on giving a donation. This evidence supports the previous study conducted by many researchers such as Chua and Chung (1999) and James (2008). While the recent study by Muhammad Younus Awan et al (2014) indicated that as the people more literate and educated, they are more inclined towards giving. As the study conduct among the Muslim respondent, Islam always taught that it is a duty of individuals to help others so this information and education basically pursue individuals to donate more.

It is also found that donor's satisfaction has a significant relationship with giving decisions. This is due to, as giving donation increases inner satisfactions of the individual. Individuals feel satisfied if they can help the poor and the needy people. Individuals consider they fulfill their responsibility to assist and support others.

Individual's wellbeing also has significant effect on giving decision. Well-being can be understood as how people **feel** and how they **function**, both on a personal and a social level, and how they **evaluate** their lives as a whole. For this study item for well being was constructed based on five components known as *maqasid al shariha* or objective of the *shariah* (religious obligation). These objective are essential for individuals to fulfill their needs. *Maqasid al shariah* comprises of religion, physical self, knowledge, family and wealth. The fulfillment these principles, will enable human understand better of what makes life worthwhile. This also will enable us to enjoy each day and get more out of your life and perhaps most importantly, boost the wellbeing of community at large.

In addition, since private donations take a large proportion in charitable giving, the meaning of study individual donors' attitudes and preferences become important. In this study, attitude

of the respondent is insignificant to explain the relationship with individual giving. This finding does not support previous study that individual attitude toward charities has positive impact on donations.

Moreover, when individuals make donations to organization transparency are important consideration. However, our finding reveals that transparency does not significant to influence toward donation decision. This may explain that that there is a probability that individual less donate if they have knowledge on organization. Another argument as discussed by Sofia Yasmin et al (2014), communicated accountability is limited and identified the reasons being due to high donor trust on the organisation. This finding is consistent with the study by Berman & Davidson (2003) and Irvin (2005), where they do not find a consistent positive effect of the level of accountability of charitable organization required in a state.

Result showed that marital status has insignificant impact on individual giving. In general, married people would like to donate less, probably because they have stronger feelings of responsibility for family than single persons.

Finally, result also showed that size of household has insignificant impact on individual giving. This finding does not support past studies that identified the number of children in a household has a direct impact on the likelihood of charitable donations (Bennet, 2003).

Overall, both the experimental study and the field research have provided evidences of that some factors could promote the donors to give. In this study, some evidences are found that can prove the findings from previous researches, some are not.

CONCLUSION

This study had two main objective which is to examine the landscape of individual giving towards charity in Malaysia and identify the main factor that contributed to individual decision to make giving. The analysis based on descriptive statistics and logit regression shows that the two objectives are accepted. From ten hypotheses, six hypotheses are accepted and four hypotheses are rejected and their null hypotheses retained.

The first objective achieved was to understand the landscaping of individual giving toward philanthropy. This objective was achieved through analysis of descriptive statistic. Individuals were likely to donate because of religious factor, they chose to donate to the particular organization because of trust often donated to the mosque.

The second objective of this study was also achieved through the logistic regression analysis. From tens factors discussed in this study, six factors have significant relationships such as gender, age, level of income, level of education, satisfaction and attitude. This results are consistent with prior studies in the donation or giving for philanthropy.

Besides the theoritical and methodological, the results of this study hold several practical implications the muslim community and institution in Malaysia. Some directions for future research were drawn based on limitation of this study. Theoretically, this study has added to the the body of knowledge in the area of philanthropy, empahsizing the room for improvement exists in order to impact positively on the Muslim inclination to make giving or donation for charity.

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